

To: Chief Metzger

From: Ptl. Ruby

Date: 9-13-93

Dear Chief,

Request that you do not address each shift member regarding my complaint of unevenly distributed work load. I feel that by doing that it would complicate my position as the Union's Chair.

I did not realize that the dispatchers had to kick out the calls no matter if they are "low priority," as fast as possible. That explains to me alot of the problem. I still think if you were to compare the number of reports that officers do you will see a significant pattern showing that some officers are not used as much as others on more detailed type calls. Though it won't prove my complaint entirely it, in my opinion, is a fair indicator of an unbalanced workload to some degree.

I don't perceive this as "my problem," I do however acknowledge that it does bother me. Any findings that support my complaint and any interventions that might follow to make corrections within the shift and it's functioning would be much appreciated.

Sincerely,

Ptl. Ruby

